

PRIVACY POLICY

INTRODUCTION

This Privacy Policy explains how No-Ball Six (PTY) LTD (“we”, “us”, “our”) collects, uses, discloses, and safeguards your information when you use our No-Ball Six! mobile application (“App”) and website at www.noballsix.co.za (“Website”), collectively referred to as the “Services”.

We are committed to protecting your personal information and your right to privacy in accordance with the Protection of Personal Information Act 4 of 2013 (“POPIA”). Please read this Privacy Policy carefully to understand our practices regarding your personal information.

WHO WE ARE

No-Ball Six (PTY) LTD is a private company registered in South Africa (Registration Number: 2025/224814/07) with its principal location of business in Plumstead, Cape Town, Western Cape, 7800.

Email: howzat@noballsix.co.za

INFORMATION WE COLLECT

Personal Information

We collect the following personal information:

1. **Account Information:** Name, email address, phone number, profile picture (optional)
2. **Cricket-Related Information:** Team names, player names, player statistics, match data
3. **Device Information:** Device ID, operating system, device type
4. **Usage Information:** How you use the App, including matches scored, features used
5. **Location Information:** General location data (if you grant permission)
6. **Technical Information:** IP address, browser type, access times, pages viewed

HOW WE COLLECT INFORMATION

We collect information:

- Directly from you when you register an account, create a profile, or use our Services
- Automatically through your use of our Services
- From third parties (with your consent) such as cricket clubs or schools

PURPOSE OF COLLECTION

We collect and process your personal information for the following specific purposes:

1. **Core Functionality:** To provide the cricket scoring and statistics tracking services
2. **Account Management:** To create and manage your user account
3. **Personalisation:** To customise your experience based on your preferences
4. **Communication:** To send you notifications about matches, updates, and features
5. **Improvement:** To analyse usage patterns and improve our Services
6. **Support:** To provide customer support and respond to your inquiries

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7. **Legal Compliance:** To comply with legal obligations

SHARING YOUR INFORMATION

We may share your information with:

1. **Service Providers:** Third parties who help us operate our Services, including:
 - Cloud hosting providers
 - Analytics services
 - Payment processors (for premium subscriptions)
 - Push notification services
 - Error tracking services
2. **Other Users:** Limited information may be shared with other users as part of the App's functionality (e.g., player statistics, team information)
3. **Legal Requirements:** We may disclose information if required by law, court order, or governmental authority

We will not sell your personal information to third parties.

DATA STORAGE AND SECURITY

We implement appropriate technical and organisational measures to protect your personal information, including:

1. **Encryption:** Data transmitted between your device and our servers is encrypted
2. **Access Controls:** Limited access to personal information by authorized personnel only
3. **Regular Security Assessments:** Ongoing evaluation of our security practices
4. **Secure Servers:** Industry-standard security measures for our hosting infrastructure

DATA RETENTION

We will retain your personal information only for as long as necessary to fulfill the purposes for which it was collected, or as required by law. If your account is inactive for more than 12 months, we may automatically delete your personal information after providing notice.

YOUR RIGHTS UNDER POPIA

Under POPIA, you have the right to:

1. **Access:** Request access to your personal information
2. **Correction:** Request correction of inaccurate or incomplete information
3. **Deletion:** Request deletion of your personal information
4. **Objection:** Object to the processing of your personal information
5. **Withdrawal of Consent:** Withdraw your consent at any time
6. **Complaint:** Lodge a complaint with the Information Regulator

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To exercise these rights, please contact us at howzat@noballsix.co.za. We will respond to your request within a reasonable timeframe, not exceeding 30 days.

CHILDREN'S PRIVACY

Our Services are not intended for use by persons under the age of 18 without parental consent. We do not knowingly collect personal information from children under 18 without verifiable parental consent. If you are a parent or guardian and believe your child has provided us with personal information without your consent, please contact us at howzat@noballsix.co.za, and we will take steps to remove such information.

For users under 18, a competent person (such as a parent or guardian) must provide consent for the collection and processing of the child's personal information.

INTERNATIONAL DATA TRANSFERS

Our Services are primarily intended for users within South Africa. However, if you access our Services from outside South Africa, your information may be transferred to, stored, and processed in South Africa. By using our Services, you consent to such transfer, storage, and processing.

CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time. We will notify you of any changes by:

- Posting the updated Privacy Policy on our Website
- Sending an email to registered users
- Displaying a notice within the App

Your continued use of our Services after such modifications will constitute your acknowledgment of the modified Privacy Policy.

CONTACT US

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

Email: howzat@noballsix.co.za

Location: Plumstead, Cape Town, Western Cape, 7800